



Southwest Virginia Criminal Justice Training Academy
October 12, 2026, from 8:00 AM to 5:00 PM

ACTIVE SHOOTER TRAINING FOR DISPATCHERS

PREPARED. INFORMED. CONNECTED.
Saving Lives Through Communication

As the vital link between the public and our public safety partners, dispatchers play a critical role in active shooter incidents. This specialized training provides the knowledge, skills, and confidence to manage these high-stress events with professionalism, clarity, and coordination.

COURSE OVERVIEW



PHASES OF AN ACTIVE SHOOTER EVENT

- Pre-Incident Indicators
- Initial Incident
- Escalation
- Stabilization
- Resolution
- Recovery



PUBLIC SAFETY CONCERNS

- Officer and Public Safety Personnel Safety
- Rapid Information Sharing
- Scene Security & Evacuation
- Multiple Calls & Resource Management



DISPATCHER ROLES & RESPONSIBILITIES

- Call Taking & Information Gathering
- Prioritization & Call Management
- Real-Time Intelligence & Updates
- Calm, Clear, & Concise Communication



THE ROLE OF NIMS

- Common Language
- Resource Coordination
- Unified Command
- Scalable Response
- Documentation & Accountability

CONNECTED FOR A SAFER COMMUNITY



DISPATCHERS
The Vital Link



PUBLIC SAFETY PARTNERS
United. Coordinated. Mission Ready.

OUR CORE VALUES



PROFESSIONALISM
We are committed to excellence in every interaction.



INTEGRITY
We act with honesty, accountability, and respect.



TEAMWORK
We succeed together to serve and protect our community.



**BUILT ON EXPERIENCE.
FOCUSED ON EXCELLENCE.**

Developed by a training professional with extensive experience in emergency communications education, including:

- ✓ Inaugural Emergency Telecommunicator Program
- ✓ DCJS Basic Dispatch Training
- ✓ Ongoing Training & Development Initiatives



*Training is not just
— about what to do—
it's about being ready
to make a difference
when it matters most.*

*— Dedicated to Those
Who Answer the Call*



**PREPARE TODAY.
PROTECT TOMORROW.**

Together, we are the critical connection that helps save lives and strengthen our community.

TRAINED DISPATCHERS. STRONG PARTNERSHIPS. SAFER COMMUNITIES.